School, Family, and Community Engagement Statewide Leadership Network

# Resolving Special Education Issues with Your Child's School



If your child is having difficulty in school or you think a change to your child's Individualized Educational Program (IEP) is needed, communicating with the appropriate school or district personnel is often the quickest, simplest way to resolve or address an issue.

# Who Has the Information You Need?

# **Teacher**

Can provide information on:

- IEP Implementation
- Behavioral Challenges
- Classroom Schedule
- Grade Level Expectations

# **Principal**

Can provide information on:

- School Policies and Procedures
- Transportation
- School Records
- Staff Availability
- Discipline Procedures

# Evaluation Personnel

Can provide information on:

- Evaluations
- Disabilities
- Interventions
- Accommodations

# Special Education Director

Can provide information on:

- Special Education Policies and Procedures
- District Resources
- Independent Educational Evaluations (IEE)

# **Examples of How to Begin Resolving an Issue**

Good communication with the person working directly with your child, such as a classroom teacher or a special education teacher, can prevent many problems at school. **Try to work out problems with the teacher first and as they arise.** If you cannot resolve the issue with the teacher, then proceed to the next level.

You believe your child is falling behind in his school work.

Who do you contact? Start with your child's teacher.

What do you say? I would like to meet with you because I am concerned that my child is falling behind in his school work.

You suspect your child has a disability and needs to be evaluated.

**Who do you contact?** The principal or special education director

What do you say? I would like to have my child evaluated for a disability because I am concerned about why she is struggling in school. Submit the request for evaluation in writing.

You believe your child's IEP is not being followed.

Who do you contact? Start with your child's teacher.

What do you say? I would like to schedule an Admission, Review, and Dismissal (ARD) meeting to discuss concerns about how my son's IEP is being implemented. Perhaps some changes need to be made to his IEP.

# Who Do You Contact for Assistance in Your Region?

The list below provides the contact information for the Texas Parent Training & Information (PTI) center staff assisting parents and professionals in each region as well as the Parent Engagement contact for the ESC. In Texas, Partners Resource Network, a non-profit agency, operates the statewide network of PTIs. PTIs are funded by the US Department of Education, Office of Special Education Programs.

For assistance finding your ESC region, please call SPEDTex, 1.855.773.3839, or visit http://spedtex.org.

#### **REGION 1**

#### **Maria Cordero**

Partners Resource Network 956.477.9526

#### **Elizabeth Alvarez**

Region 1 ESC 956.984.6176

#### **REGION 2**

#### **Natalie Parker**

Partners Resource Network 361.445.2381

#### Maricela Garza

Region 2 ESC 361.561.8539

#### **REGION 3**

#### **TEAM Project**

Partners Resource Network 979.383.4044

## **Amy Shedd**

Region 3 ESC 361.573.0731 ext. 240

#### **REGION 4**

#### **Ana Esparza**

Partners Resource Network 832.720.2152

#### **Nicole Price**

Region 4 ESC 713.744.6809

#### **REGION 5**

# **Marion Campbell**

Partners Resource Network 409.790.0741

#### **David Ochoa**

Region 5 ESC 409.951.1704

#### **REGION 6**

#### **Gail Wright**

Partners Resource Network 936.348.0013

#### **Pam Bumpass**

Region 6 ESC 936.435.8249

#### **REGION 7**

#### **Dee Lower**

Partners Resource Network 903.541.1134

#### **Cheryl Schulik**

Region 7 ESC 903.988.6903

#### **REGION 8**

# **Patricia Reedy**

Partners Resource Network 903.747.0010

# **Vickie Brantley**

Region 8 ESC 903.575.2759

#### **REGION 9**

## **PATH Project**

Partners Resource Network 940.435.1222

#### **Paula Perkins**

Region 9 ESC 940.397.8215

#### **REGION 10**

# Jim Wright

Partners Resource Network 469.388.8662

#### **Pamela Baker**

Region 10 ESC 972.348.1654

#### **REGION 11**

#### **Shannon Rosson**

Partners Resource Network 817.757.3572

#### **Danielle Battle**

Region 11 ESC 817.740.7530

#### **REGION 12**

#### Valarie Estrada

Partners Resource Network 254.275.1362

#### **Teresa Chavez**

Region 12 ESC 254.297.1134

#### **REGION 13**

#### **Veronica Alvarez**

Partners Resource Network 512.969.1848

## **Paul Freeman**

Region 13 ESC 512.919.5242

#### **REGION 14**

### **Jamie Thomas**

Partners Resource Network 325.450.2774

#### Suzanne McGuire

Region 14 ESC 325.675.8614

#### **REGION 15**

#### **Jamie Thomas**

Partners Resource Network 325.450.2774

#### **Debbie Martin**

Region 15 ESC 325.658.6571

#### **REGION 16**

# **PEN Project**

Partners Resource Network 806.281.3495

#### **Alli Moore**

Region 16 ESC 806.677.5199

#### **REGION 17**

# **PEN Project**

Partners Resource Network 806.281.3495

#### L'Rae Watson

Region 17 ESC 806.281.5870

#### **REGION 18**

#### **Lacye Martinez**

Partners Resource Network 432.530.4382

## **Desiree Caddell**

Region 18 ESC 432.563.2380

#### **REGION 19**

### **PEN Project**

Partners Resource Network 915.494.3925

# **Daniely Gutierrez**

Region 19 ESC 915.780.5356

#### **REGION 20**

# **Magaly Diaz**

Partners Resource Network 210.632.4045

#### **Claudia Vargas**

Region 20 ESC 210.370.5286

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